

Blue River Family Medicine Patient Portal

To Create Your Patient Portal Account

You must have an email account in order to utilize this service. You will also need to know the email address and primary phone number we have on file for you.

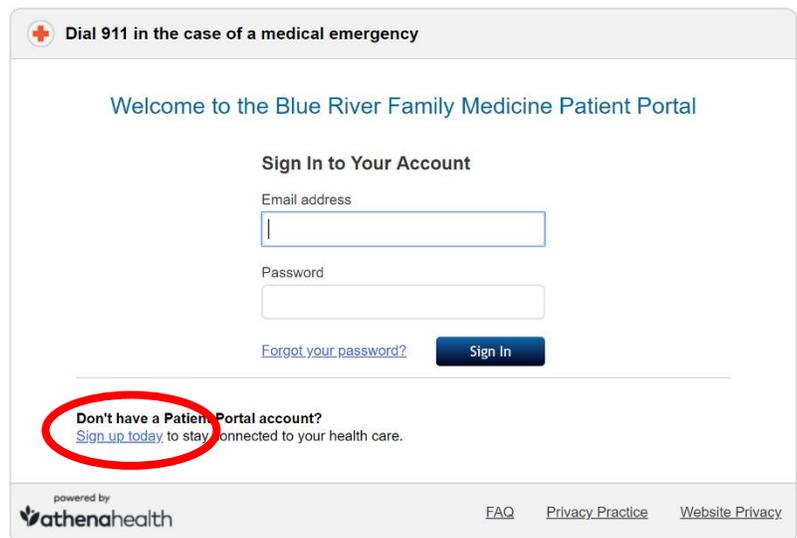
- 1) Go to the Blue River Family Medicine website at blueriverfamilymedicine.com. Click on the “Patient Portal” in the purple navigation bar.



- 2) Scroll down and find the Visit Our Patient Portal button. Click on the button to go to the portal sign-in page.



- 3) Click on “Sign up today” (as shown in the red circle) to begin your account registration.

A screenshot of the Blue River Family Medicine Patient Portal account creation page. The page is titled 'Create Account' and has three steps: '1 Enter information', '2 Verify identity', and '3 Set password'. The first step is active. Under 'Who will use this account?', there are two radio buttons: 'Patient' (selected) and 'Patient's family member'. The 'Patient Information' section includes fields for 'First name', 'Last name', 'Date of birth' (with dropdowns for Month, Day, and Year), and 'Gender' (with radio buttons for Male and Female). There is also an 'Email' field and a 'Phone' field with a dropdown for area code and radio buttons for 'Yes' and 'No' to indicate if it's a mobile phone. At the bottom, there is a checkbox labeled 'I'm not a robot' next to a reCAPTCHA logo. A 'Continue' button is at the bottom left. The footer includes 'powered by athenahealth' and links for 'FAQ', 'Privacy Practice', and 'Website Privacy'.

- 4) Fill in *all* of the fields, then click in the “I’m not a robot” reCAPTCHA box and complete the required action to prove you’re a person. Then click “Continue”.

[Return to Sign In](#)

Create Account

1 Enter information 2 **Verify identity** 3 Set password

To help us protect your health information, please verify your identity using a temporary passcode.

How would you like us to send your temporary passcode?

Email Call (xxx) xxx- Text (xxx) xxx-

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5) Choose how you would like to verify your identity. After you click “Send Code,” you will receive an automated email, phone call, or text with a six-digit temporary passcode.

6) Enter that six-digit passcode on the next screen and click “Continue.”

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Create Account

1 Enter information 2 **Verify identity** 3 Set password

To help us protect your health information, please verify your identity using a temporary passcode.

We will text you a temporary passcode in the next 90 seconds.

Temporary passcode *

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Create Account

1 Enter information 2 Verify identity 3 **Set password**

Please create a password for your account.

Password *

Confirm password *

Remember this computer to save time resetting your password.

I have read and accepted the [Terms and Conditions](#) and [Privacy Policy](#).

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7) Create a password, confirm the password, accept the Terms and Conditions, and click “Continue.”

8) YOU’RE DONE! Now you can:

- a. Send/receive secure messages to/from your provider and the office staff via internet.
- b. **Fill out forms prior to your visit**, request medications, and view personal health information.
- c. View your balance, print statements, and make a payment.
- d. View and request appointments.
- e. Browse health facts and information.

The Patient Portal is accessible 24 hours a day, 7 days a week from the comfort and privacy of your home, office, or you can load an app on your cell phone. If you need Portal assistance, please call (785) 587-0570 during business hours.